

Information for the Public

General information on the Afghan SIV applicant process can be found on the Bureau of Consular Affairs' website here. <https://travel.state.gov/content/travel/en/us-visas/immigrate/special-immig-visa-afghans-employed-us-gov.html>

If the applicant believes that they have an approved petition, but they have not been contacted by NVC, or if they have questions about their pending SIV case after the petition has been approved, please email NVC at NVCSIV@state.gov or call 1-603-334-0828 and provide the U.S. Citizenship and Immigration Services (USCIS) receipt number, full name, and date of birth. Customer Service Representatives at NVC are available from 7:30 a.m. to midnight (EST).

The Department of State's Bureau of Consular Affairs Congressional Affairs Unit has compiled some contact resources for you and your constituents.

If you:	Please contact:	At:
have questions on how to receive Chief of Mission (COM) approval,	State Department's National Visa Center	AfghanSIVapplication@state.gov
have questions regarding filing requirements and instructions for an SIV Form I-360 petition,	USCIS Nebraska Service Center	sivtranslator.nsc@dhs.gov
have an approved Form I-360 petition and have questions regarding your case status,	State Department's National Visa Center (NVC)	NVCSIV@state.gov
have questions about your immigrant visa interview,	U.S. Embassy or Consulate where the interview will be scheduled	You can find a list of our U.S. Embassies and Consulates at: http://www.usembassy.state.gov
would like information about SIV resettlement benefits and post-arrival services,	Refugee Processing Center	SIV@wrapsnet.org
are a supervisor of an SIV applicant that has received COM approval and would like to submit additional information in support of the pending visa application	State Department Visa Office	SIV-Applicant-Supervisor@state.gov